



Indemnisation
des victimes
d'actes criminels

Compensation for Crime Victims



IVAC'S MISSION

IVAC is concerned first and foremost with crime victims, and its mission is to support them and help them access the financial assistance they need for their rehabilitation and return to daily life.

Financial assistance to reduce the consequences of a traumatic event may be different in each case. You may be eligible even if you have not filed a complaint against your assailant or if your assailant is not identified, prosecuted, or convicted.

The Minister of Justice is responsible for enforcing the *Act to assist persons who are victims of criminal offences and to facilitate their recovery* (abbreviated LAPVIC in French), which took effect on October 13, 2021. The Minister of Justice has delegated the administration of the plan to the Commission des normes, de l'équité, de la santé et de la sécurité du travail (CNESST).

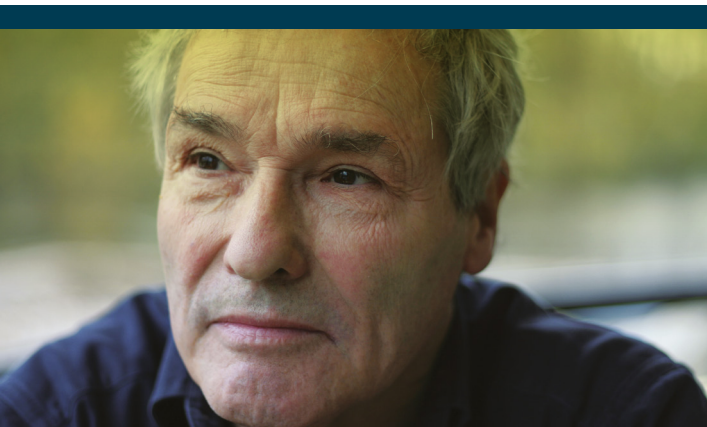
IVAC reports to the CNESST. It examines and processes applications submitted by citizens under this Act.

IVAC also administers the *Act to promote good citizenship*, which aims to compensate rescuers, that is, people who help a person whose life or physical well-being is in danger.

WHO IS THE COMPENSATION PLAN FOR?

If you were the victim of a crime against the person under the *Criminal Code*, you may be eligible for financial assistance under the compensation plan. Crimes committed outside Quebec also qualify under certain conditions.

You are also recognized as a "victim" if you belong to one of the following categories: parents, children, spouse, dependants, or close relations of the crime victim. A witness to a crime or to the intact crime scene may also be recognized as a victim.



TO QUALIFY FOR THE PLAN

How to apply

To obtain financial assistance under the compensation plan, you must complete and sign the *Qualification Application* form available on IVAC's website.

Time limit

You must file your qualification application within **three years** of becoming aware of the injury that resulted from the crime.*

This refers to the moment you became aware of the cause of the injury and its probable connection to the crime.

If you file a qualification application after the time limit, you may present reasonable grounds to explain the late filing.

When the criminal offence involves intimate partner violence, sexual violence, or violence suffered during childhood, there is no time limit for filing a qualification application even if the crime was committed before October 13, 2021.

The compensation plan applies only to crimes committed since March 1972.

* For crimes committed since October 13, 2021.

FINANCIAL ASSISTANCE

Following a qualification application for financial assistance, if you have an immediate need and IVAC considers that it will probably accept your application, part of the financial assistance could be paid to you as **immediate assistance**. You can inform IVAC of your immediate needs.

Depending on which category of victim you qualify for, you may be entitled to different types of financial assistance, including:

- psychotherapeutic and psychosocial rehabilitation (psychotherapy, occupational therapy in mental health, social work, etc.);
- physical rehabilitation (physiotherapy, chiropractic therapy, occupational therapy, etc.);
- medical assistance (medication, technical aids, etc.);
- social reintegration (moving costs, protective measures, home care, etc.);
- vocational reintegration (job search assistance, etc.);
- reimbursement of certain miscellaneous expenses (clothing, funeral expenses, etc.).

To obtain a reimbursement for any associated expenses, you must submit your supporting documents.

Financial assistance compensating a loss of income or certain disabilities

You may receive financial assistance during the period you are unable to work or carry out most of your usual activities. This financial assistance is paid for a maximum of two or three years depending on which category of victim you qualify for.

Lump sum for a permanent disability

If you have a permanent disability after your treatments, you may receive a lump sum.

Lump sum in the event of death

In the event of death, your close relations may receive financial assistance, such as a lump sum, as well as the reimbursement of an amount for funeral expenses.



EXCLUSION CRITERIA

You are not eligible if you:

- are the victim of a crime committed before March 1972;
- are the victim of a crime committed outside Quebec before October 13, 2021;
- are the victim of a property crime (fraud, vandalism, etc.);
- are the victim of a crime committed before October 13, 2021, that was not listed in the schedule to the previous law;
- are the victim of a crime committed before October 13, 2021, and did not meet the definition of victim or close relation in the previous law;
- participated in the crime or contributed through your gross fault (provocation, gross negligence, participation in illegal activities, etc.) to your injury or death or to the injury or death of the crime victim;
- are the spouse, close relation, or parent of the adult who was injured or died and who was a party to the crime or contributed to their injury or death through their gross fault;
- are the victim of a crime committed in circumstances that give rise to the application of the *Act respecting industrial accidents and occupational diseases* and you are declared eligible for compensation under this Act;
- were injured as a result of a crime committed using a motor vehicle in circumstances that give rise to the application of the *Automobile Insurance Act*, you have opted for the application of this plan, and you have been declared eligible for compensation under this plan.

RIGHT TO CONTEST A DECISION

Except in the case of a decision that grants the maximum amount of financial assistance, you may file an application for a review of a decision using the form provided for this purpose within 90 days of the decision being communicated to you.

If you do not agree with the result of your application for review, you may contest the decision before the Administrative Tribunal of Québec within 60 days of its receipt.

**For further information, you can contact
IVAC staff.**

By telephone

Toll free, in Canada only: 1 800 561-4822

Montreal region: 514 906-3019

Visit our website: ivac.qc.ca